



All Stage Canine Development, Inc.
5910 Auburn Blvd #12
Citrus Heights, CA 95621
(916) 838-3838

NO SHOW/RESCHEDULING POLICY

Not showing or giving a short notice of cancellation or rescheduling can result in a loss of income for the company and the trainer as there is no opportunity for us to allow another client to take your place.

Failure to appear for your appointment or cancelling your appointment inside a 24-hour window will result in a \$35 charge. This charge covers a minimum hourly trainer payment for appointments even if the client does not show.

This fee will automatically be charged to you. We will communicate the charging to you by contact information provided by you.

It is understood that things outside of our control happens. Should you need to reschedule, please attempt to communicate with your assigned trainer as soon as possible to prevent these fees from occurring.

RETURN/REFUND POLICY

Refunds may be issued within 60 days of purchase. The refund amount will exclude the cost of services already rendered. If a package was purchased, the services that were performed will be charged at regular rate and the package rate will not be applied to the return.

After 60 days, the funds can be transferred as “store credit” and may be used any way preferred. This may include a change of training plan, or retail credit.

Client's Name

Client's Signature

Date

Pet's Name